

Finding a health care provider outside of the United States



The UnitedHealthcare Global network includes more than 1.6 million health care providers worldwide. This guide will help you find a provider outside of the United States by using the member website, **myuhc.com**® and the UHC Global app. If you have not already signed up for access to the member site, you will need to register at **myuhc.com** and download the app from your favorite app store before you can search for a provider online.



Search myuhc.com

- 1. Log in to myuhc.com and click 'View Global'
- 2. Click 'Find an International Provider'
- **3.** Enter information about your location and the type of care we can help you find
- 4. Review the search results to identify a provider who can meet your needs. Results will display the provider/facility name, specialties, facility type, additional provider information (like address, phone number or website link), whether or not they speak English and if direct pay is available through the UnitedHealthcare Global network. You can print the results page if you would like.



Search in the UHC Global app

- 1. Select 'Find Care' in the navigation bar
- 2. Select the country where you want to find a provider or enable location services to view providers near you
- 3. View the search results in 2 ways:
 - A list of providers, including virtual visit options
 - · A map showing providers in the area

Both views allow you to see the name, type of facility, address and distance from location searched.

4. View provider details like phone number, address, website and directions by tapping on the desired provider



Contact UnitedHealthcare Global

call the phone number on your ID card email expatinsurance_memberservices@uhcglobal.com

